




The aim of cleaning is to remove dirt. This can be efficiently done with a mechanical action, without detergent using an appropriate microfiber pad or machine. Cleaning without detergent is recommended by main Health Agencies and Hospitals.


The use of a detergent remains helpful in a targeted way, for example to tackle kitchen grease or stubborn stains.


In areas where disinfection is essential (operating theatres, hospital rooms, etc.), alternate between using neutral detergent and an appropriate disinfectant detergent.


 **Damp sweeping equipment**
Flexible mop preferably fitted with single-use antistatic and/or pre-impregnated mop pads
























 **Mechanical cleaning equipment**
Auto scrubber, rotary cleaner or single-brush machine

 **Mechanical cleaning disc**
3M colour discs or equivalent /melamine discs

 **Manual washing equipment**
Flat mop and washable microfiber pad

 **Steam cleaning equipment**
Follow the manufacturer's recommendations

  **3M red rectangular pad or equivalent, or melamine rectangular pad**
Can be used with or without pad holder and telescopic handle

	Equipment used	Cleaning products	Cleaning methods
First use Mechanical cleaning	 +   or  if soil	Alkaline detergent	<ul style="list-style-type: none"> • Damp sweeping • Mechanical washing at 150-300 rpm (with water recovery) • Rinsing
	OR  +   Melamine disc if very soiled	Water without detergent	<ul style="list-style-type: none"> • Damp sweeping • Mechanical washing with melamine disc at 150-300 rpm (with water recovery)
Regular cleaning Manual cleaning	 	Water without detergent	<ul style="list-style-type: none"> • Damp sweeping • Manual washing with flat mop and microfiber • Rinsing if necessary
	OR	Neutral detergent / Disinfectant detergent (if necessary, alternating)	
Mechanical cleaning	 +   or  light green	Water without detergent	<ul style="list-style-type: none"> • Damp sweeping • Mechanical washing at 150-300 rpm (with water recovery)
	OR 	Neutral detergent	<ul style="list-style-type: none"> • Follow the supplier instructions
Deep cleaning Manual cleaning		Water (or neutral detergent)	<ul style="list-style-type: none"> • Damp sweeping • Manual washing with rectangular melamine pad • Rinsing with clean water
	OR 	Alkaline detergent	<ul style="list-style-type: none"> • Damp sweeping • Manual washing with red rectangular pad • Rinsing with clean water
Mechanical cleaning	 +   Melamine disc	Water (or neutral detergent)	<ul style="list-style-type: none"> • Damp sweeping • Mechanical washing with melamine disc at 150-300 rpm (with water recovery)
	OR  +   or  light green	Alkaline detergent	<ul style="list-style-type: none"> • Damp sweeping • Mechanical washing at 150-300 rpm (with water recovery)

Non-exhaustive list of recommended detergents

KIEHL : Econa Eco Balance* Dopomat**, Dopomat Intenso**	ECOLAB : Brial Clean S*	DREITURM : Multinetzer*, Goldreif (green)*, Goldreif (blue)*, Linorein**, D1 Neu**
TANA : Green care SR15*, Floor Cleaner S*, Clean Fresh*, Difotan*, Clean Extreme*, Innomat**, Tanex Trophy**	BUZIL : HC 43**	LABORATOIRE ANIOS : Surfianos Premium***
*Neutral / **Alkaline / ***Amine-free disinfectant detergent		

- **First cleaning:** Never use black discs, chemical strippers, dry polishing, buffing, sealing or other processes that may damage the Evercare™ surface treatment. Use of a floor cleaning method other than those recommended above may result in loss of adhesion and resistance to stains and scratches.
- **Regular cleaning:** Mechanical cleaning produces the best results. It can be performed without detergent, the aim is to remove the dirt mechanically. For areas where this is not possible, it is recommended for daily maintenance to be carried out manually with a microfiber flat mop without detergent..
- **Deep cleaning:** To be performed when dirt accumulates to form a film, deposits or becomes particularly visible. The frequency of deep cleaning depends on the intensity and type of daily traffic. For deep cleaning, a melamine disc or pad can be used with water only, without detergent; the disc for use with a scrubber dryer, and the pad for manual cleaning. Never use melamine discs (3M Scotch Brite or equivalent) **dry, without water**. When cleaning is completed, remove the disc from the machine, rinse and leave to dry vertically.
- In areas where disinfection is essential (operating theatres, hospital rooms, etc.), **alternate between using neutral detergent and an appropriate disinfectant detergent**. Always comply with cleaning product manufacturers' instructions for use.
- Gerflor can provide expert advice on choosing the equipment and application methods that correspond to your needs. **If you would like to change your cleaning procedures, please contact us as soon as possible** and together we'll look at how to properly clean your flooring and avoid any warranty-related problems.
- **Entrance mats help reducing cleaning frequency and preserve the appearance of flooring in the long term.** For optimal entrance mat effectiveness, the standard recommendation is 7 metres in length and 3 different levels (coarse, medium and fine). By trapping at the entrance materials that could be dragged onto the flooring creating scratches and dirt build up, you will preserve the appearance of your flooring.
- **Use soft-coated swivel castors** to prevent grit damage to the floor surface that would spoil its appearance and make it harder to clean.
- **Protect furniture feet and legs** with caps or felt pads that will not scratch the flooring. On cantilever type chairs, any screwed-on protective components may present a risk if a screw becomes loose since screws or screw holes with sharp edges could scratch the flooring. **Do not use rubber protective caps** for chair legs: a chemical reaction with the floor covering could lead to permanent traces.
- **Scratches:** Gerflor can offer you various solutions for treating scratches, from light through to more obvious scratches. Do not hesitate to contact Gerflor for advice on the best techniques to ensure that your warranty remains valid.
- Cleaning frequency depends on the amount of soiling and humidity in a given area, the colour and pattern of the floor covering and the materials and techniques used. An effective cleaning policy should take account of these factors and specify the appropriate cleaning frequencies, equipment and techniques for the various spaces in the premises.

STAIN REMOVAL DURING WORKS

Removing traces of paint

- **Do not use abrasive cleaning equipment** (Scotch Brite, scouring pads, steel wool, etc.).
- **Use the solvent for the paint if known.** If the solvent is not known, start with solvents such as Essence C, White Spirit, etc. before trying stronger solvents (such as Taraclean spray).
If the stain proves hard to remove, do not persist.
- **Wipe and rinse the floor thoroughly after applying the solvent.**

On paint drips

A freeze spray will yield very good results when paint has formed a drip on the material (freeze sprays can be purchased from cleaning product manufacturers or in pharmacies).

On traces of adhesive

- **Fresh traces of acrylic adhesive (< 1 month)**
Apply a water-based solution with added removal agent, leave to act and then mechanically clean and rinse the floor.
- **Dried traces of acrylic adhesive (> 1 month)**
Use Essence C or White Spirit. Wipe and rinse the floor thoroughly after applying the solvent.
- **Traces of solvent adhesive**
Use strong solvents (such as Taraclean spray), but do not persist if the traces of adhesive are difficult to remove (as may happen with solvent-resistant cross-linked adhesives).

TIPS AND ADVICE ON STAIN REMOVAL

Rust

Apply an anti-rust product or oxalic acid. Rinse thoroughly.

Food grease / paint / ballpoint pen / felt-tip pen / heavy grease (tar)

Apply a solvent such as Essence C or White Spirit. Rub with the undiluted product and rinse with plenty of water.

Traces of rubber marks / Traces of shoes

Apply an alkaline detergent (such as Dynatech Trophy) to traces of shoes. Leave to act for 5 minutes. Rub.

Chewing-gum

Use a freeze spray to harden the chewing gum, and then remove it with a plastic spatula (freeze sprays can be bought from cleaning product manufacturers or in pharmacies).